

2020 Census

Major Contracts Overview

Technical Integrator (TI)

- Support the 2020 Census Program to deliver a fully integrated Census System of Systems.
- Ensure that the 2020 Census System of Systems integrates, scales, performs, is secure, and meets 2020 Census business objectives.
- **Awarded: August 26, 2016; Awardee: T-Rex Solutions LLC**

Decennial Device as a Service (dDaaS)

- Provide a single integrated solution for mobile devices and related services to support the 2018 End-to-End Census Test, Nonresponse Followup operation, and 2020 Census.
- Configure, provision, ship, manage, and decommission all mobile devices and provide reliable network coverage.
- **Awarded: June 29, 2017; Awardee: CDW-G**

Census Questionnaire Assistance (CQA)

- Create, test, and operate telephone contact centers to provide support for assistance in completing census questionnaires and other general assistance. The system includes an Interactive Voice Response (IVR) mode designed for self-assistance and efficiency.
- Enable respondents to complete an enumeration over the telephone.
- Support outbound calling to verify respondent information as a follow-up activity for Coverage Improvement.
- **Awarded: July 11, 2016; Awardee: General Dynamics Information Technology (GDIT); November 16, 2018, GDIT Contact Center Operations acquired by Maximus Inc.**

2020 Enterprise Census and Survey Enabling (CEDCaP ECaSE) Platform

- Design, develop, test, systems engineering, maintenance, and operational support of an enterprise data collection and processing platform.
- This solution includes the following 2020 Census capability areas: Internet Self-Response (ISR), Operational Control System (Field OCS and Survey OCS), and Enumeration application.
- **Awarded: June 19, 2017; Awardee: immixGroup Inc.**

Integrated Communications Contract (ICC)

- Plan, design, integrate, produce, implement, monitor, and assess an integrated communications program for the 2020 Census.
- By implementing an integrated communications campaign, it is anticipated that awareness of the decennial census will increase, promoting self-response, reducing field workload for the Nonresponse Followup operation, and improve response rates for targeted audiences.
- **Awarded: August 24, 2016; Awardee: Young & Rubicam (Y&R)**

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Major Contracts Overview (continued)

Census Schedule A Human Resources and Recruiting, Payroll System (C-SHaRPS) - Recruiting and Assessment (R&A)

- Through a combination of vendor-provided and legacy Census Bureau systems, the C-SHaRPS ecosystem will provide the following for Schedule A field staff for decennial operations:
 - Online job application and assessment through the recruiting and assessment solution.
 - Automated core human resources and payroll functionality.
 - Online training provided by CSRA utilizing Cornerstone's Learning Management System.
- **Awarded: November 10, 2016; Awardee: CSRA**

Census Schedule A Human Resources and Recruiting, Payroll System (C-SHaRPS) - Fingerprinting

- Collect fingerprints of selected applicants for Schedule A selectees during decennial census testing beginning in FY2018 and ultimately for the 2020 Census.
- Additional options may include the collection of fingerprints from CQA contractor candidates and facial photography operations (both for Schedule A and CQA) during these periods.
- **Awarded: November 21, 2017; Awardee: IndraSoft Inc.**

2020 Census Printing and Mailing

- Provide the majority of print production and mailing services for the 2020 Census; will print and distribute a variety of materials in support of self-response, Update Leave, and Nonresponse Followup operations.
- Materials to be produced include questionnaires; letters inviting households to respond to the census online, by phone, or by mail; reminder letters and postcards; and language inserts.
- **Awarded: December 28, 2018; Awardee: R.R. Donnelley**

Field Information Technology Deployment (FITd)

- Provide and support IT equipment in the regional census centers (RCCs) (support only), area census offices (ACOs), Island Area offices (IAOs), paper data capture centers (PDCCs), and remote workers.
- Stage, provision, ship, install, track, maintain, and decommission Field IT equipment.
- Provide on-site help desk services and system administration support for paper data capture centers.
- **Awarded: August 1, 2018; Awardee: Unisys Corporation**